



WARRANTY CLAIM FORM

Claim #

PROPERTY OWNER INFORMATION

Name:
Address:
Home Phone:
Additional Phone:
Email Address:

INSTALLATION COMPANY

Name:
Address:
Phone:
Salesman:

Product Involved in Claim

- Perimeter Fence
- Pool Fence
- Deck
- Continuous Handrail
- Railing
- Porch post
- Gates

DISTRIBUTION/SELLER OF MATERIALS

Name
Address
Phone
Salesman

Product Name:

Height:

Color:

Installation Date:

Proof of Purchase is required. Please attach copy of paid receipt.

Photographs are required for all warranty claims to help determine the environment and the product defect. Please supply photos from a variety of angles and close-ups of the affected areas and product. Please number and explain view with each photograph	Number of photos supplied	
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Please give a detailed description of the problem

We will contact you if additional materials are required

Office Use Only

Quality Testing Req'd Color: Dimension: Impact: Other:

Return Via Email to: frdwarranty@saint-gobain.com
or mail to: CertainTeed Warranty Claim Department
231 Ship Canal Parkway
Buffalo NY 14218